



Gift collection

Terms and conditions

All items featured in the Gift Collection are available to purchase either prior to or during the cruise. Please note that P&O Cruises do not issue confirmation of gift orders – your bank statement is proof of purchase. All prices are subject to change. In the event that an item is unavailable or temporarily out of stock, the item may be substituted at P&O Cruises discretion. Please note that the items purchased may not be refunded or exchanged for another item, or for on-board credit. Gifts may differ from the pictures shown in the brochure. In respect to gifts that include alcohol, the recipients must be over 18 years of age.

Gift Credit

Credits are only valid for the cruise specified on the Gift Card and can only be used by the named recipient. Credit to the specified amount will be made to the recipient's on-board account. Gift credits can be used against any items featured within our gift collection as well as purchases made in the shops, florist, photo gallery, Oasis Spa, bars or shore excursions. Once the credit has been applied to your account, each transaction made thereafter will reduce your credit accordingly. You can check your personal on-board account at any time by visiting the Reception Desk. Once the full value of the Credit has been redeemed, your on-board account will function as normal and you will be required to settle this account at the end of the cruise. Credits are non-refundable on board and there is no cash alternative. If a refund is required this will be done directly to the card used to make the original purchase. Credits cannot be used against purchases in the medical department, for foreign exchange, on charitable donations or towards future cruise sales. P&O Cruises Peninsular Club discount does not apply to shore side purchases from the Gift Collection or to purchases of Gift Credit.

Gift Vouchers

In some instances you will receive a Gift Voucher to exchange for your gift. These Gift Vouchers can only be redeemed whilst travelling on the cruise specified on the voucher and can only be used by the named recipient. Please contact the respective service to arrange redemption of your gift. Due to popular demand we recommend that you book early. Use of the Gift Voucher is subject to availability. Upon redeeming your gift, Gift Vouchers must be relinquished. Gift Vouchers are non-refundable and there is no cash alternative available.